

(1) Introduction

These terms and conditions govern your use of our website; by using our website, you accept these terms and conditions in full. If you disagree with these terms and conditions or any part of these terms and conditions, you must not use our website.

(2) Our details

The full name of the company is Point-One Tennis (13936208). These terms and conditions apply to all coach led tennis activity at all of our venues. You can contact us by email at point-onetennis@hotmail.com

(3) Booking of all Coach Led Tennis Activity

All course bookings are subject to availability. It is your responsibility to check that you/your child has/have been enrolled for the correct group, and that you are aware of the correct timings and location of this class. You will be required to provide your contact details during the booking process. We reserve the right to amend any terms and conditions within this document.

(a) Groups

Attendees must book their place via our website before attending. We reserve the right to cancel sessions due to low numbers, bad weather or coach availability.

(b) School Sessions

Attendees must book their place via our website before attending. We reserve the right to cancel sessions due to low numbers, bad weather or coach availability.

(c) Individual Lessons

If a lesson needs to be cancelled, please try to give as much notice as possible. We reserve the right to cancel lessons due to coach availability or bad weather.

(d) Holiday Camps

Attendees must book their place via our website before attending. We reserve the right to cancel sessions due to low numbers

(4) Payments

Payment must be made via our website for all coach led tennis activity

(5) Cancellations

We reserve the right to cancel whole courses or individual sessions where applicable. Once you have booked onto a group session, holiday camp or group session we are unable to process any refunds. Special dispensation will be allowed for any serious medical issues or extenuating circumstances at our discretion. We will offer you a credit for use at other coach led tennis activities.

(a) Groups

If we have to cancel any groups then we will first look to reschedule at the end of that term. Failing that, a refund will be offered.

(b) Holiday Camps

If we have to cancel any holiday camps then a refund will be offered.

(c) School Sessions

If we have to cancel any school sessions then a refund will be offered.

(6) Bad Weather Policy

We expect players to be appropriately dressed for play in all weathers. We do however reserve the right to cancel a class if the playing surface is deemed unsafe for play, as much notice as possible will be given.

(7) Damages, Loss & Injury

Damage caused whilst on any coach led tennis activity is chargeable to the offender(s). To the extent permitted by law, we will not accept responsibility for any death or injuries incurred during play at any of the coaching sites in any weather/ground conditions.

We accept no liability for damage to, or loss of, any property or articles or things whatsoever, placed or left at any of the coaching sites by any person or organisation.

(8) First Aid

In the event of an accident or medical issue, first aid will be administered to children in our care, and the emergency services will be called if necessary, unless advised otherwise. If your child has specific medical needs that may impact on their wellbeing or enjoyment of the squad, lesson or camp, e.g. the use of an EpiPen, it is essential that we are aware prior to the commencement of the course. We suggest that all parents of children carrying EpiPens arrange for a qualified medical practitioner to demonstrate use of the EpiPen to our Head Coach on their first day of course. If this is not possible then we will accept a demonstration given by a parent/guardian instead.

We will notify parents of any medical issues experienced by a student as soon as possible.

If medical issues impact on a student's ability to participate safely in the lesson, squad or camp, we reserve the right to request clarification from a qualified medical practitioner (usually a GP) regarding suitability of the student to continue tennis and agreement from the parent or guardian to accept responsibility for the medical issues. Until such clarification is received, we reserve the right to withdraw that student from the lesson, squad or camp for their own safety, no refund will be given for absence due to exclusion for medical reasons.